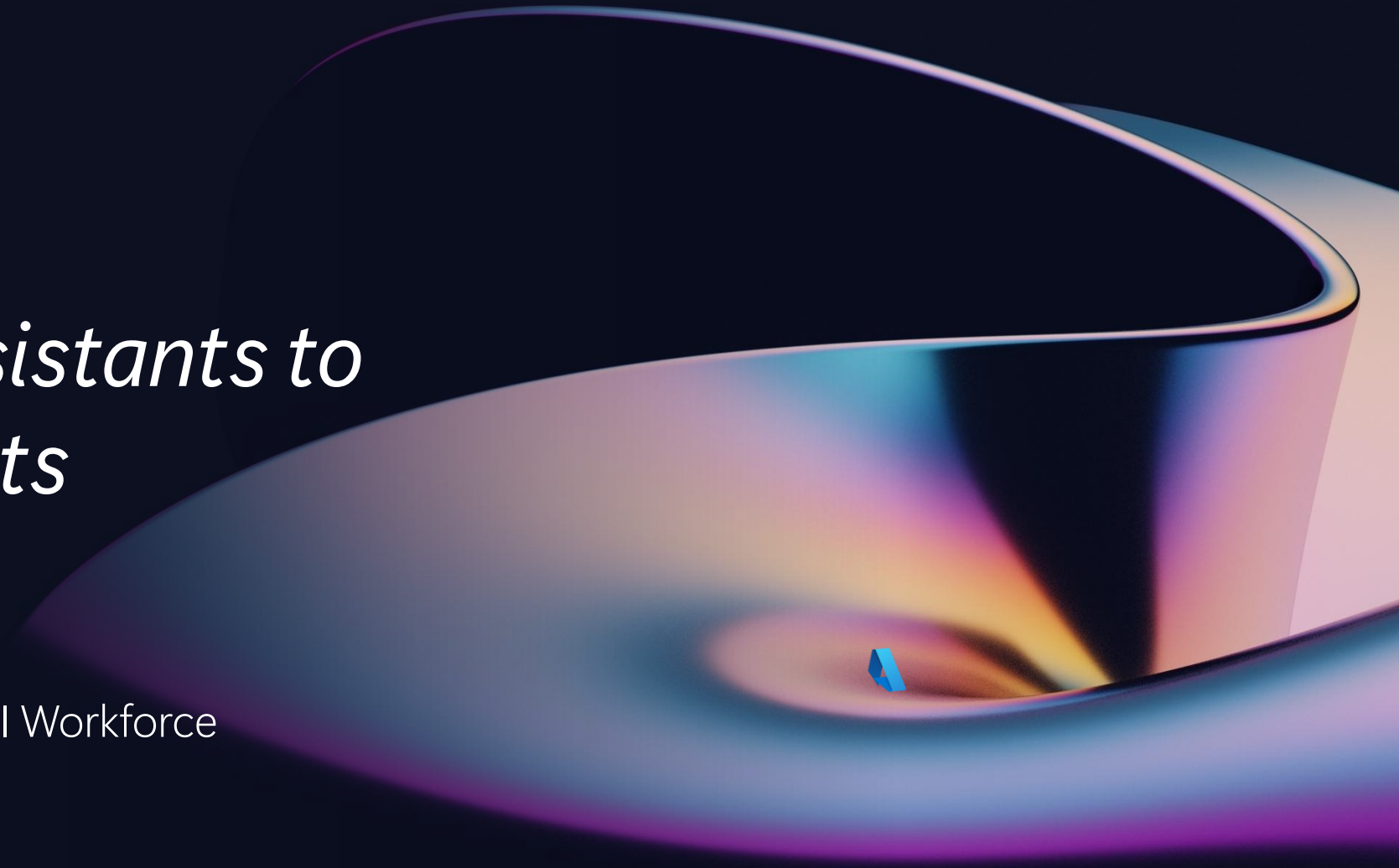
Microsoft

AI-status 2025

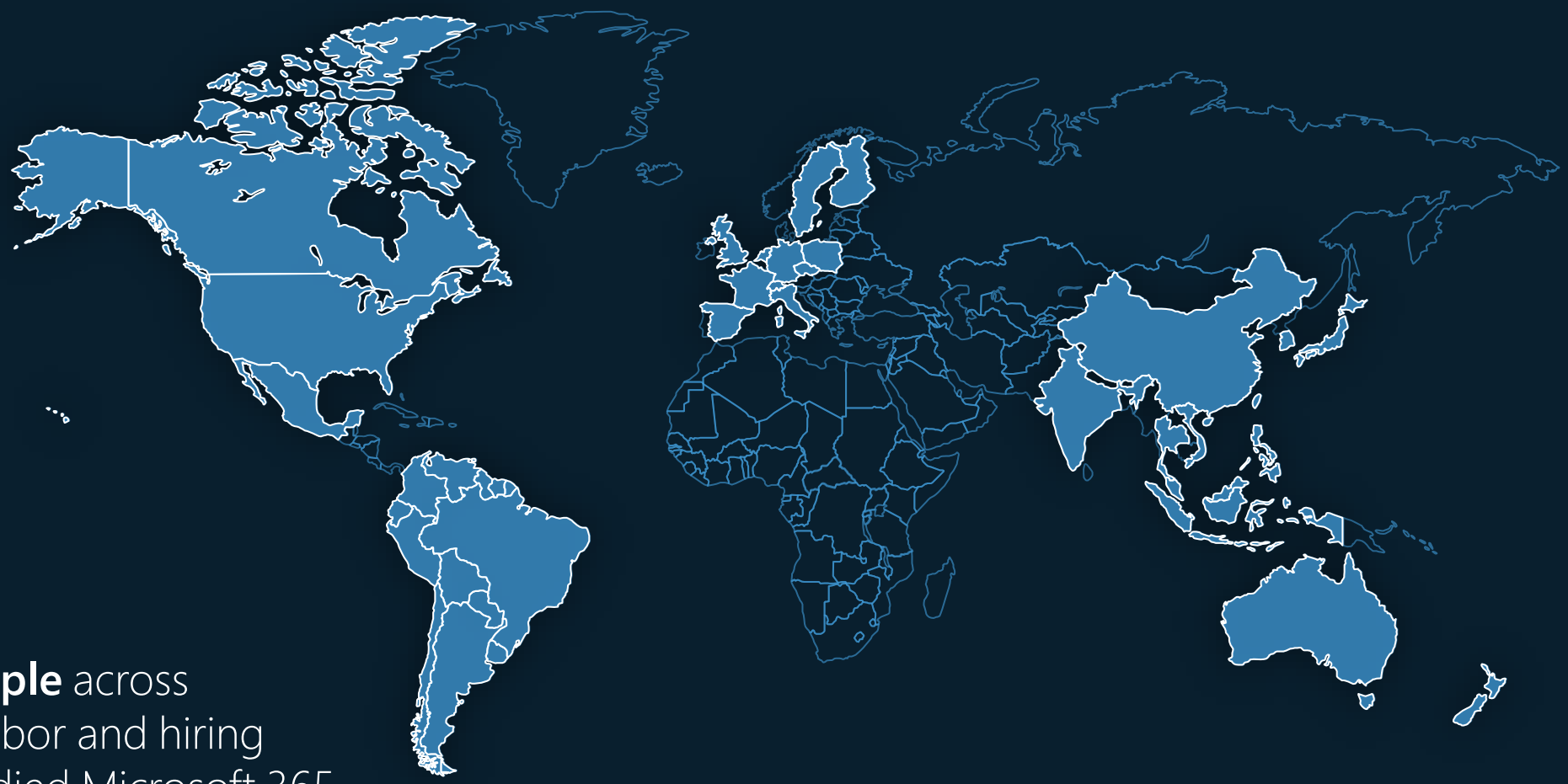
from reactive assistants to operational agents



Åsa Magnusson
Partner Solution Sales Manager | AI Workforce

November 2025

Work Trend Index 2025

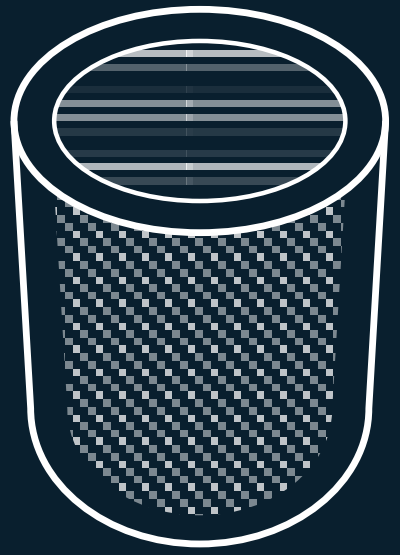


We surveyed **31,000 people** across **31 countries**, analyzed labor and hiring trends from LinkedIn, studied Microsoft 365 productivity patterns globally—and interviewed AI startups, economists, and academics shaping the future of work.

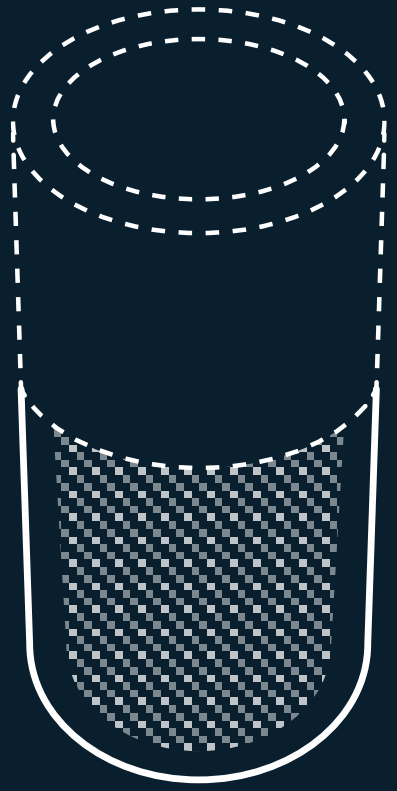
The Frontier Firm

Intelligence on tap will fill the Capacity Gap

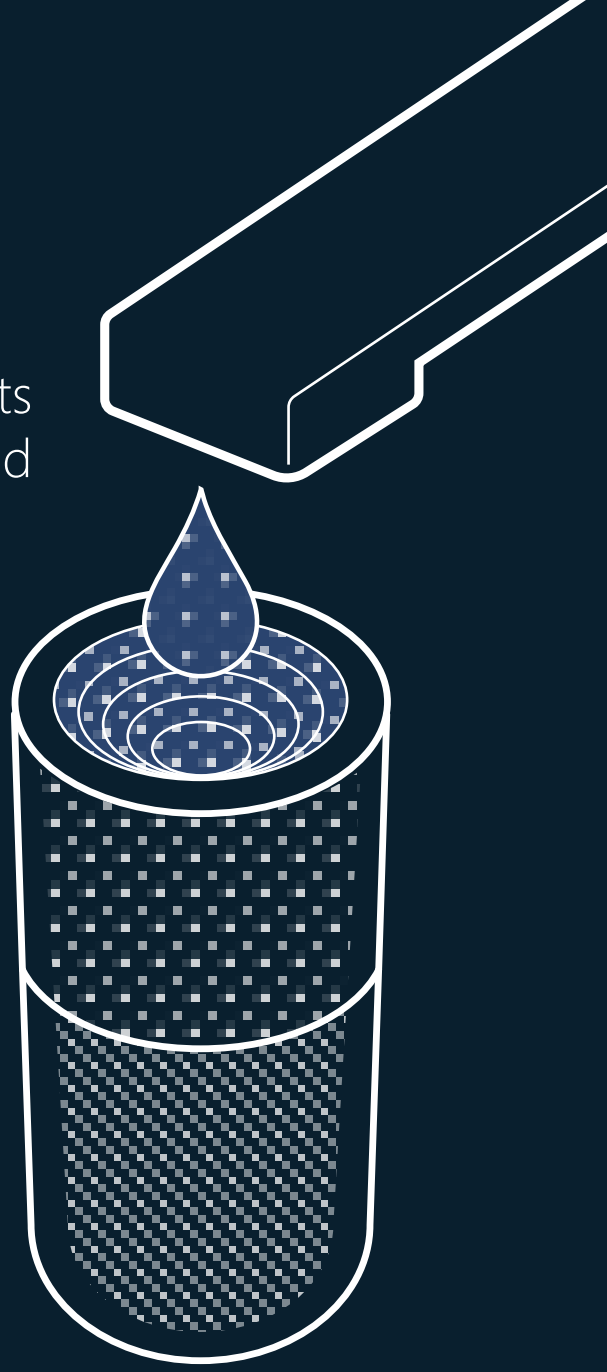
Employees are
at capacity...



but leaders need
to deliver more...



and plan to use agents
to meet the demand



Journey to the Frontier Firm

Phase 1

Human with assistant

Every employee has an AI assistant that helps them work better and faster

Phase 2

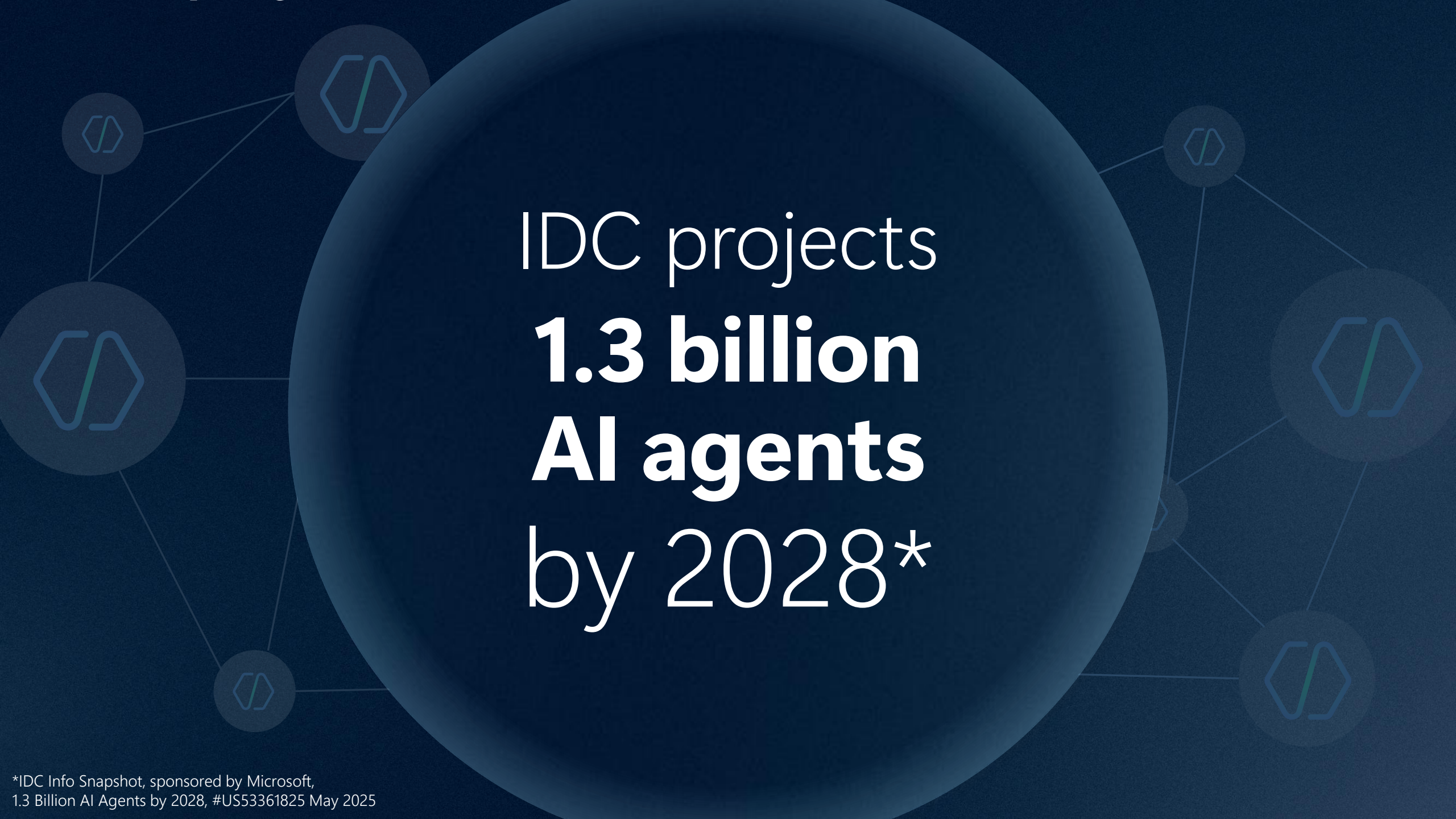
Human-led agents

Agents join teams as "digital colleagues," taking on specific tasks at human direction

Phase 3

Human-led, agent-operated

Humans set direction and agents run entire business processes and workflows, checking in as needed

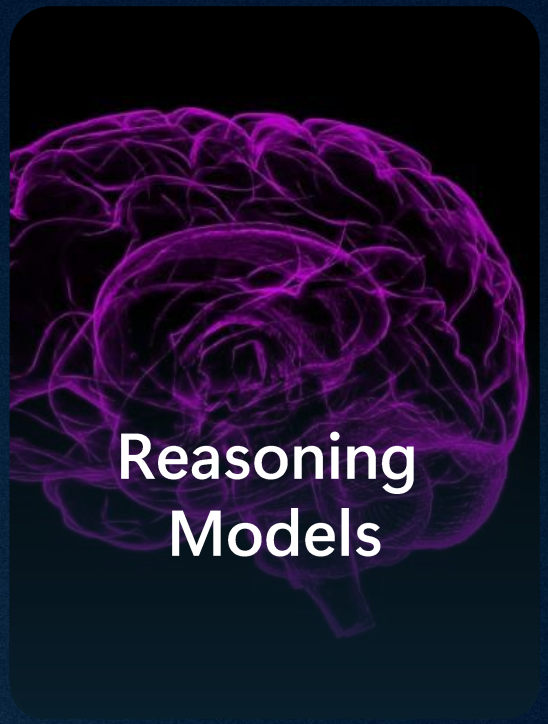


*IDC Info Snapshot, sponsored by Microsoft,
1.3 Billion AI Agents by 2028, #US53361825 May 2025

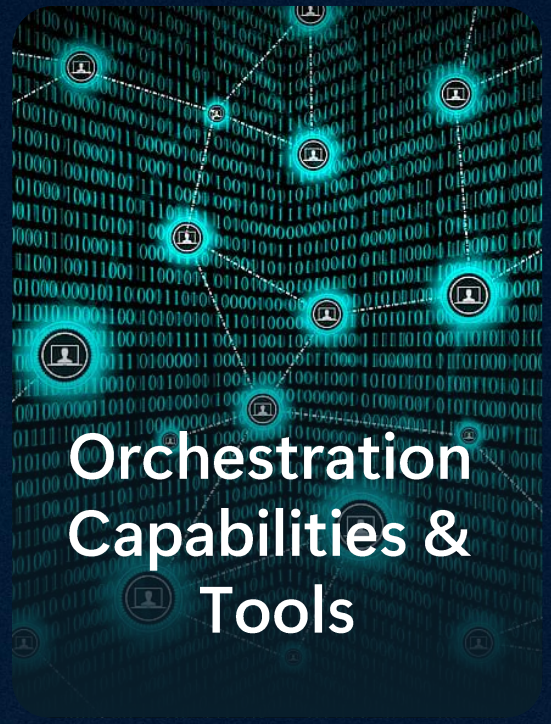
Why now?

Converging concepts

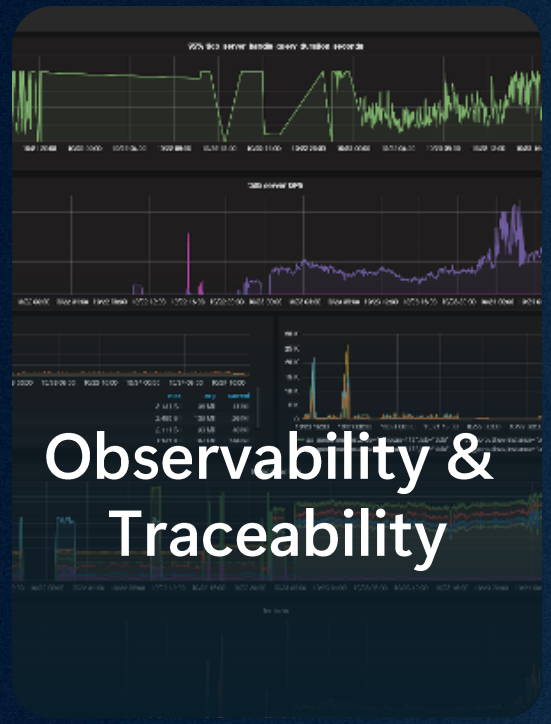
External pressure



Reasoning Models



Orchestration Capabilities & Tools



Observability & Traceability

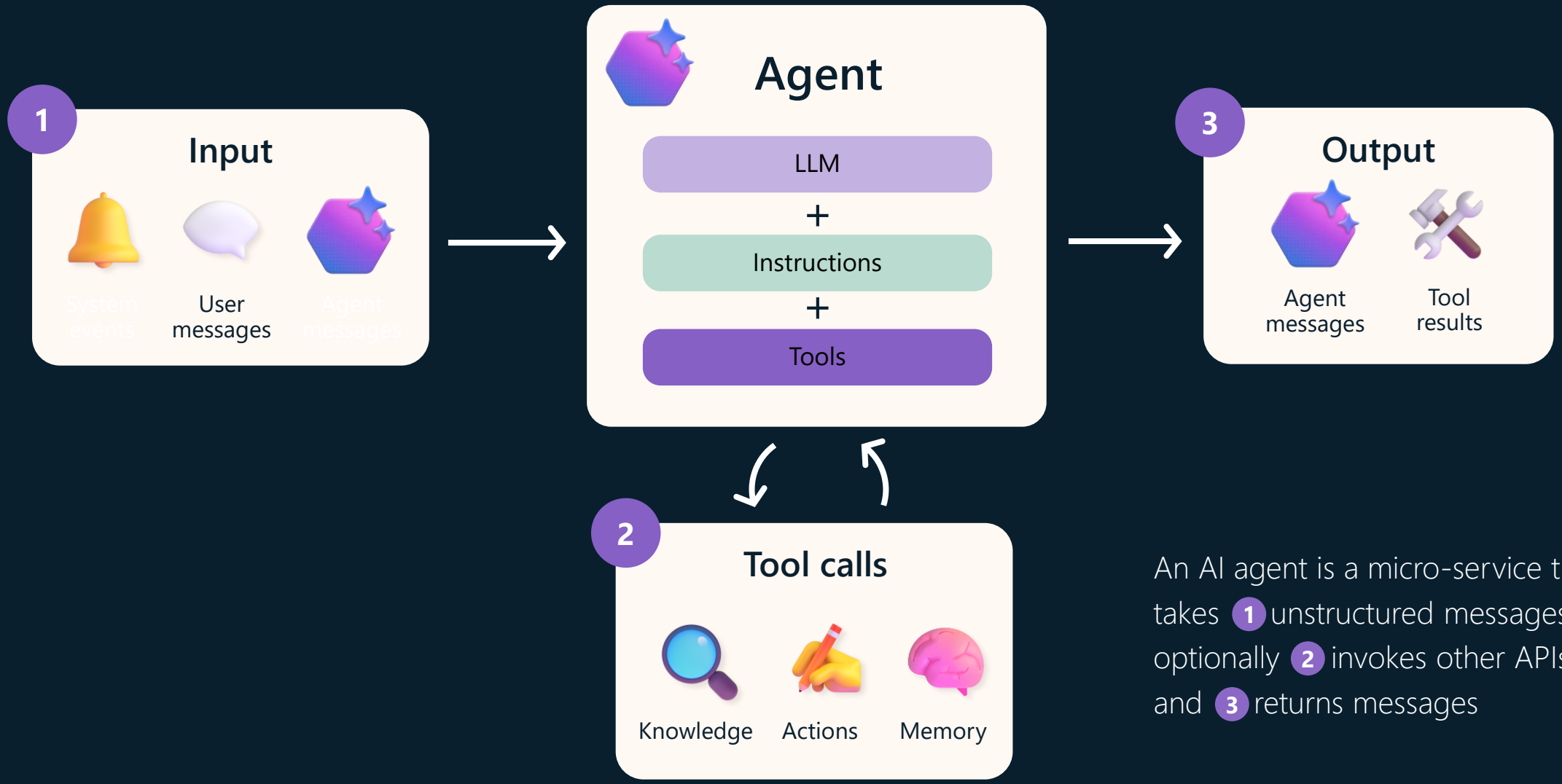
Cost

What is agentic AI?

Unlike previous tools, AI Agents can...

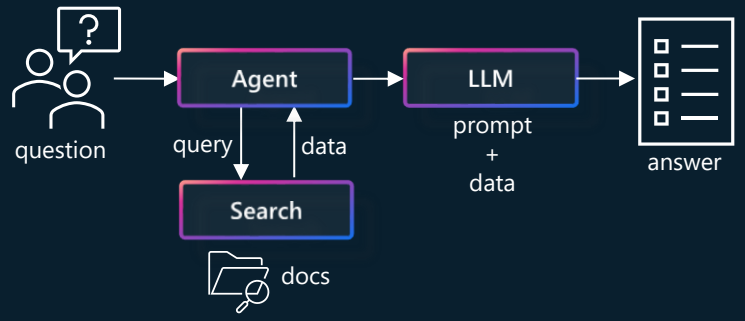
🧠 reason ✍️ act 📖 learn

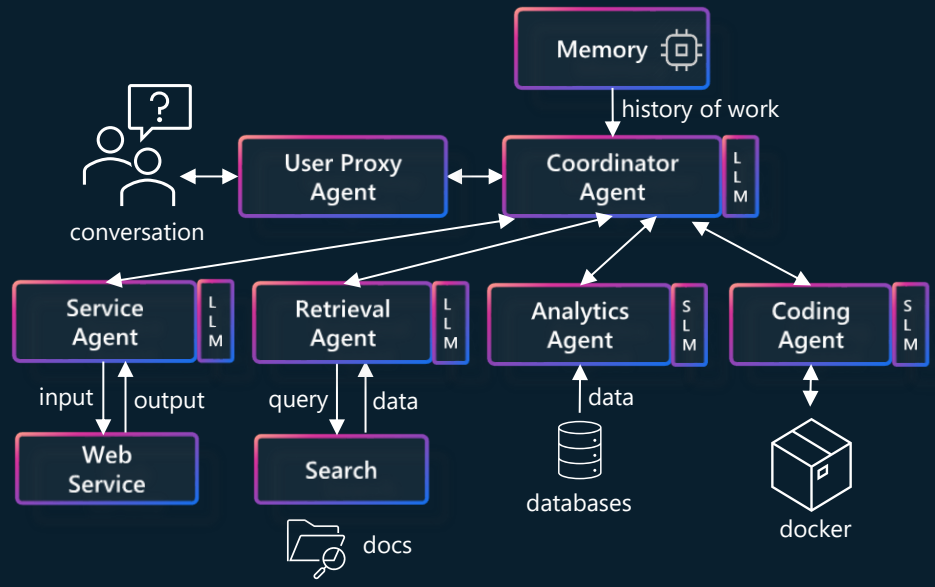
What is an AI agent?



An AI agent is a micro-service that takes 1 unstructured messages, optionally 2 invokes other APIs and 3 returns messages

Spectrum of LLM-based Solutions





Assistant / No Agent

Very narrow one shot task

Ex: log to JSON

Single Agent

Very clearly scoped iterative task

Ex: providing an answer with supporting evidence to a complex question

Multi-agent Systems

Wide scope complex use case requiring diverse skills

Ex: Propose two Instagram marketing campaigns including assets that would leverage the top 2 recent trends in our past quarter US Sales to boost our mailing list user base and predict the impact of each campaign

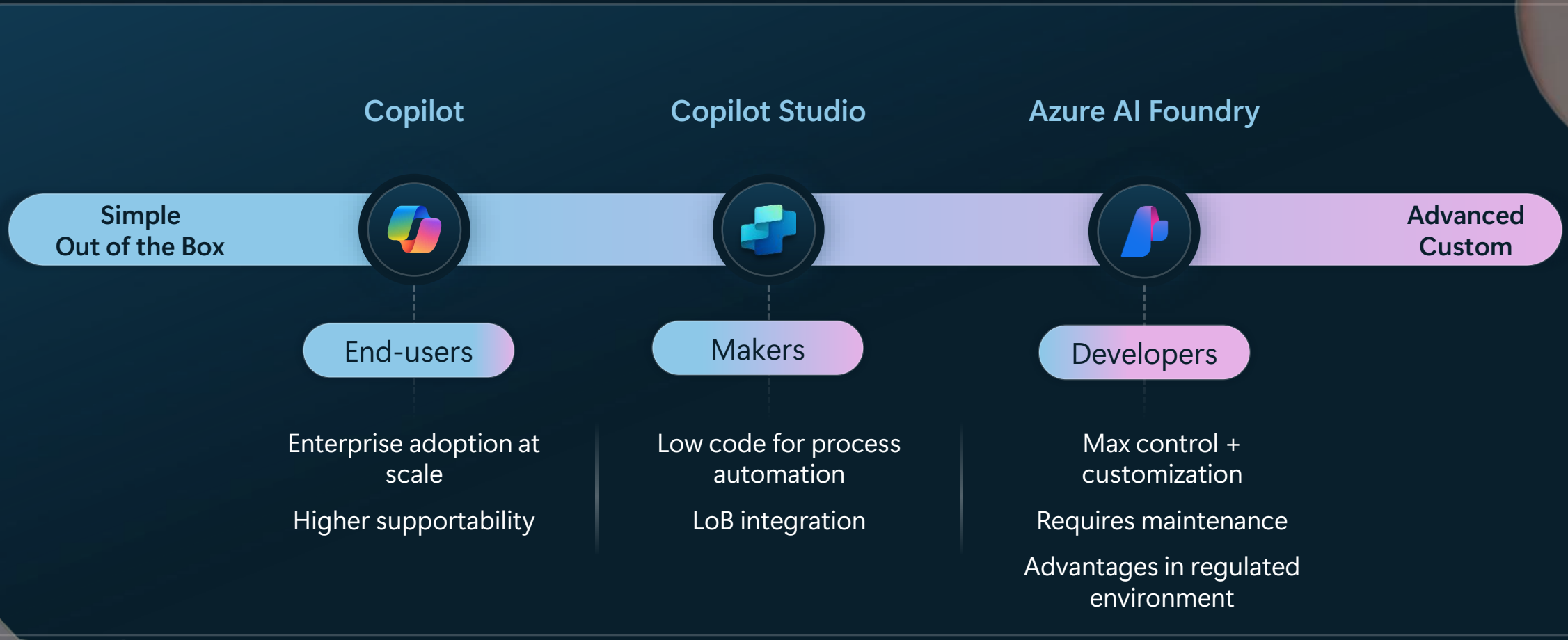
VALUE

How to be Frontier?

AI First Differentiation

Agents + Copilot + Human ambition

Agents Driving AI Transformation for all roles



Data protection, agent sharing and usage limits, reporting and cost management

Enrich employee experiences

Agents built by Microsoft in

Microsoft 365 Copilot

Available to users with a Microsoft 365 Copilot license, these agents are readily available in Copilot Chat and across core apps you use every day, helping organizations achieve quicker time to value. They add specialized skills and knowledge to Microsoft 365 Copilot, taking on unique roles to drive business value.

Researcher agent

Generally available

Analyst agent

Generally available

Skills agent

Generally available: June

Facilitator agent

Public preview

Interpreter agent

Public preview

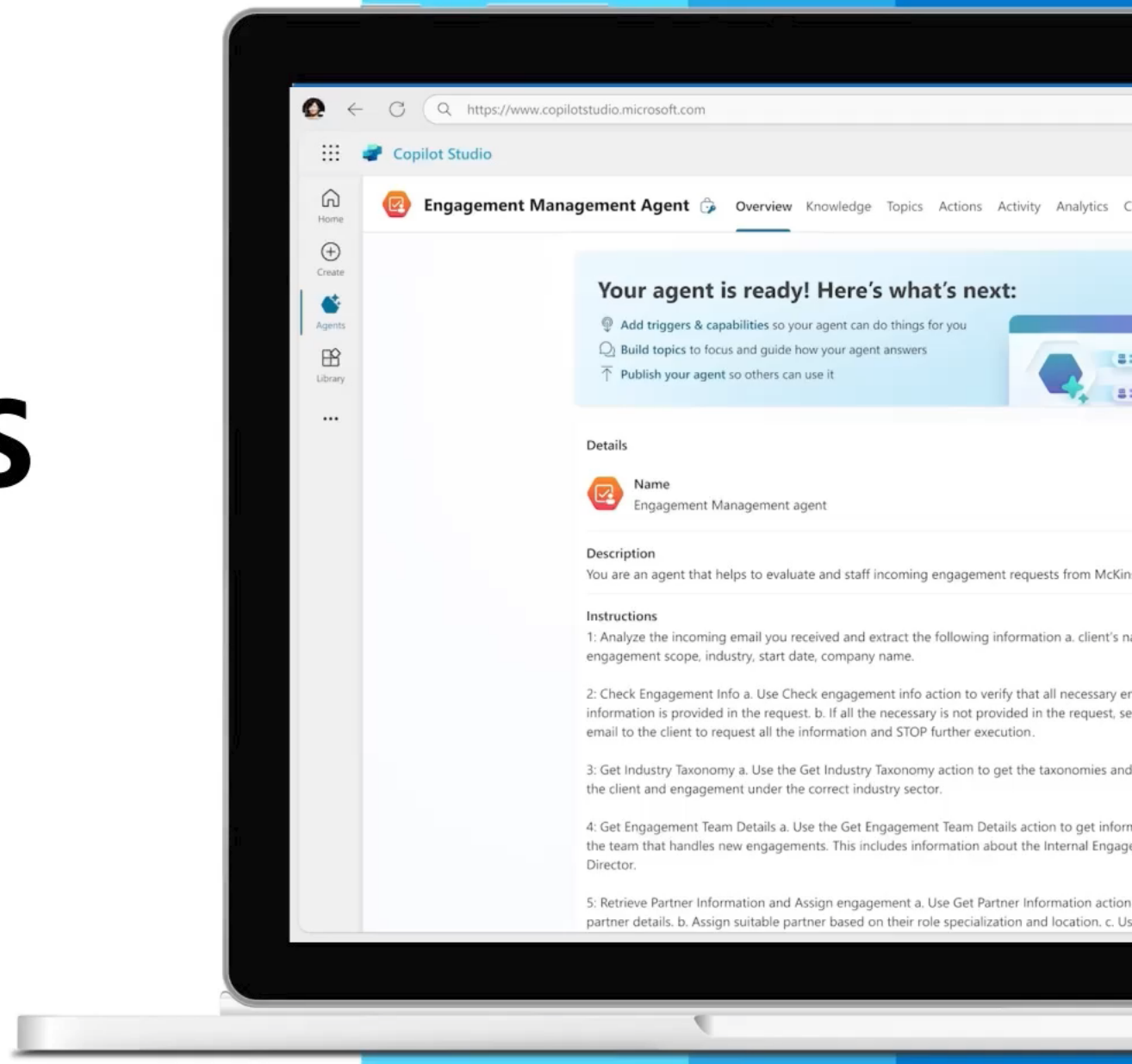
Project Manager agent

Public preview

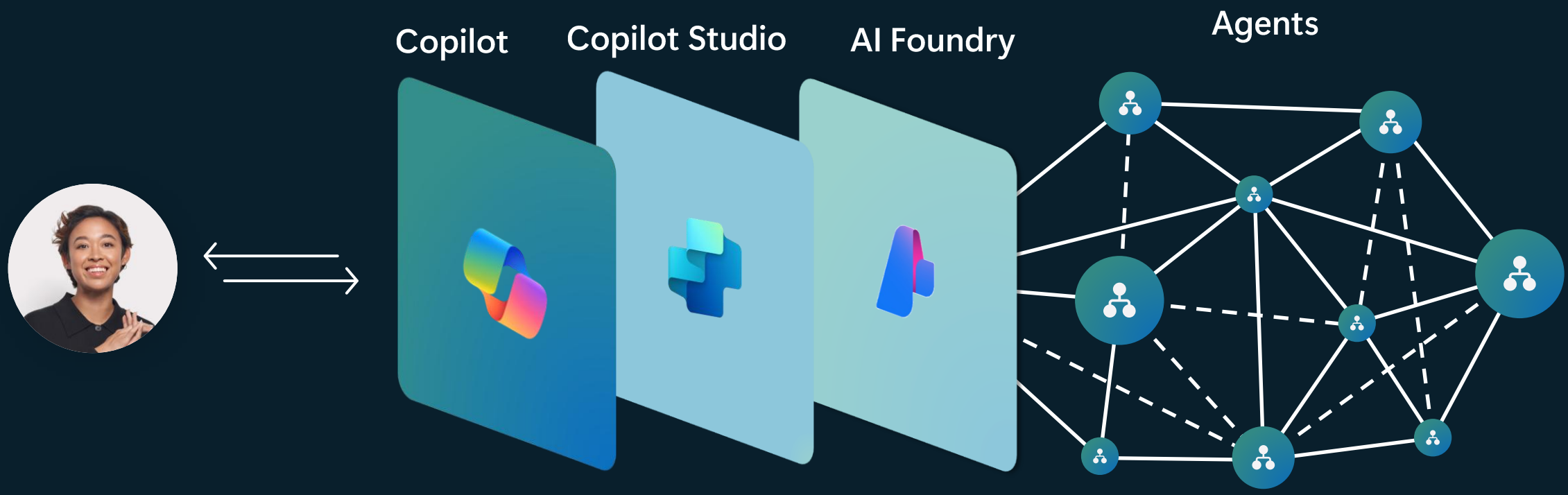
A Copilot for every business process: Interpreter Agent

Copilot Studio

Autonomous Agent



Copilot is the UI for AI



Microsoft 365 Copilot Chat

+

Microsoft 365 Copilot

Your UI for AI

$30

Copilot Chat

Secure web-grounded AI chat & agents
AI-powered Create (standard access[1], limited functionality)
Reason over open files in Microsoft 365 apps[2]
Pay as you go custom agents grounded in your data
GPT-5 Standard access[1]

+

Chat

Work-grounded
AI-powered Search
AI-powered Notebooks
AI-powered Create (priority access[1], full functionality)
GPT-5 Priority access[1]

Copilot in Microsoft 365 apps

Advanced skills and in-app editing

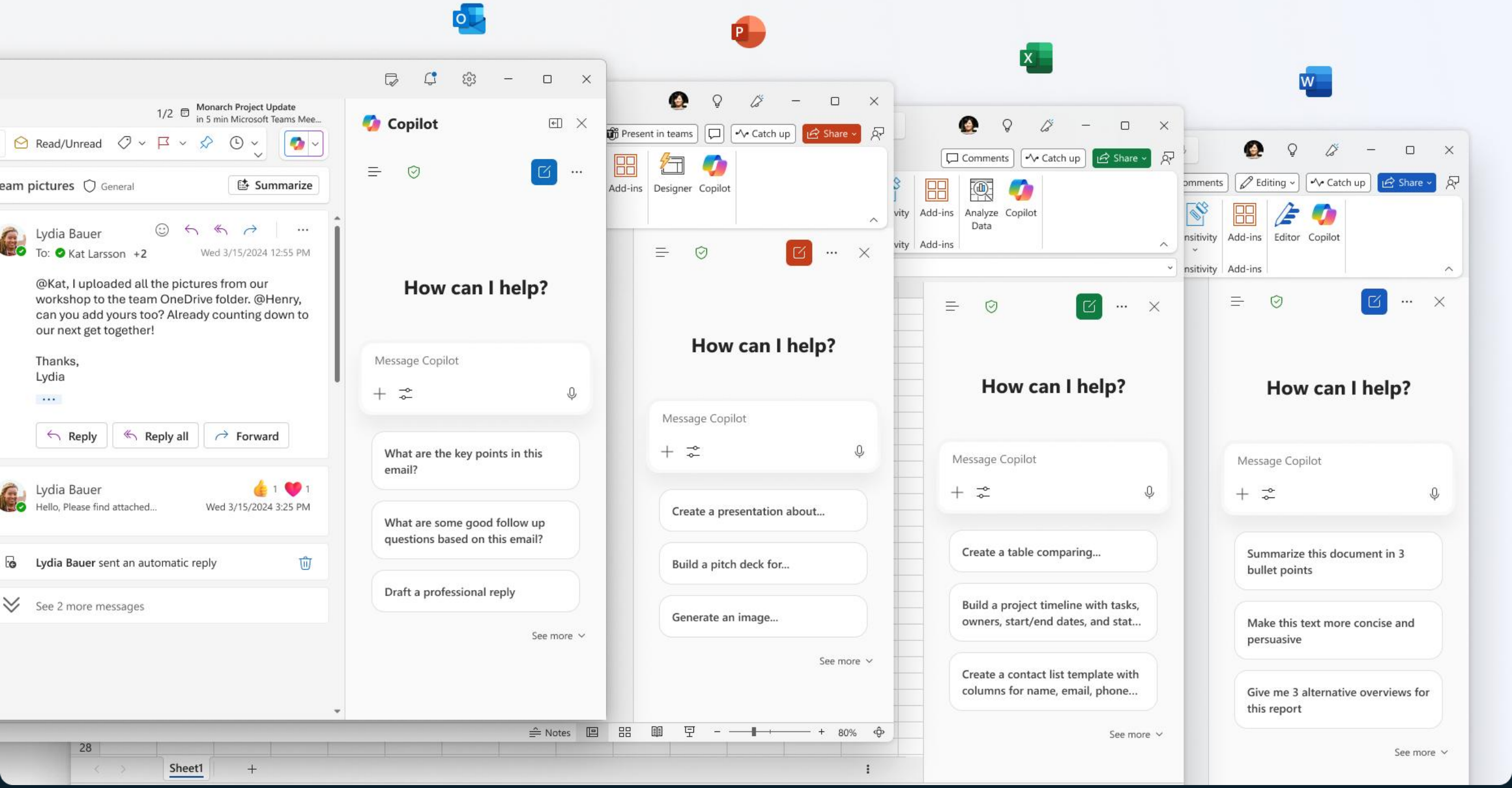
Comprehensive agent access

Pre-built Microsoft agents
Analyst & Researcher advanced reasoning agents
Custom agents grounded in your data[3]

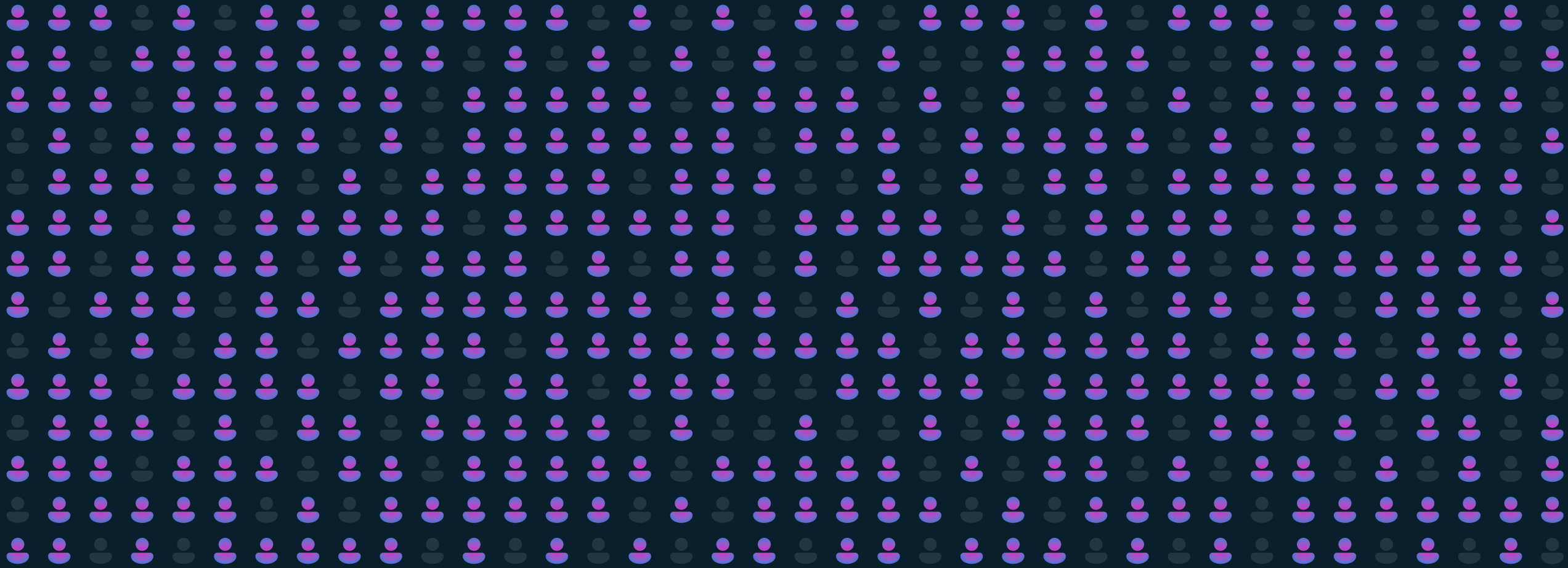
Advanced Mgmt. & Analytics

1. Learn about standard and priority access here. 2. Available in Word, Excel, PowerPoint, Outlook, and OneNote. 3. Applies to assistive agents built by you on the Microsoft 365 Copilot agent platform deployed on Microsoft 365 surfaces

16°C
Delvis soligt
Sök


1/2
Monarch Project Update
in 5 min Microsoft Teams Mee...
Read/Unread
eam pictures
General
Summarize
Lydia Bauer
To: Kat Larsson +2
Wed 3/15/2024 12:55 PM
@Kat, I uploaded all the pictures from our workshop to the team OneDrive folder. @Henry, can you add yours too? Already counting down to our next get together!
Thanks,
Lydia
Reply
Reply all
Forward
Lydia Bauer
Hello, Please find attached...
Wed 3/15/2024 3:25 PM
Lydia Bauer sent an automatic reply
See 2 more messages
Copilot
How can I help?
Message Copilot
What are the key points in this email?
What are some good follow up questions based on this email?
Draft a professional reply
See more
Present in teams
Catch up
Share
Add-ins
Designer
Copilot
How can I help?
Message Copilot
Create a presentation about...
Build a pitch deck for...
Generate an image...
See more
Notes
80%
Comments
Catch up
Share
Add-ins
Analyze Data
Copilot
How can I help?
Message Copilot
Create a table comparing...
Build a project timeline with tasks, owners, start/end dates, and stat...
Create a contact list template with columns for name, email, phone...
See more
Editing
Catch up
Share
Add-ins
Editor
Copilot
How can I help?
Message Copilot
Summarize this document in 3 bullet points
Make this text more concise and persuasive
Give me 3 alternative overviews for this report
See more
28
Sheet1

Scaling AI Transformation



M365 Copilot Chat

M365 Copilot

We protect your data at rest and in transit

You control your data

Your data isn't used to train or improve foundational models.

You're protected against AI security and copyright risks

Thank you!